



## A Message Regarding the Current Pandemic Situation

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### **Assurance Appraisals Commitment**

At our appraisal practice, we never before had the responsibility and purpose of financing appraisals for the banking industry been so abundantly clear. Our community relies on the financial protection that our appraisal firm is part of the process to provide valuation services in times of uncertainty, and we remain committed to helping our clients meet our shared responsibilities.

During these challenging times, our top priority is the health and well-being of our employees and our clients. Along with many other leading organizations, Assurance Appraisals has taken actions to implement policies that will help protect both our employees and our clients. These include working from home, restricting travel, conducting meetings remotely, and reinforcing the importance of good hygiene and social distancing.

During this unprecedented time, we are conducting modified full appraisals without interior inspections to protect health and safety of all parties involved. This approach is supported by the Appraisal Institute of Canada and all major lenders across country.

We know that this is a difficult time for all of us and we wish the best for you, your families and your organizations. On behalf of our entire global team, we are here to help.

Sincerely,

**Peyman Etemadi, M. A. Sc. CRA, P. App.**  
**President and Chief Executive Officer**